

Large Group Information & Agreement

THE BASICS

Two courses may be available. Sonoma Canopy Tours reserves the right to pre-assign courses based on availability and staffing. Each course is operated rain or shine. Rain gear may be available for rent, if requested.

Forest Flight

Children (10-17)
Adults (18-58)
Seniors (59 or better!)

- ▶ 200 Feet Above The Forest Floor!
- ▶ 30 MPH Top Speed!
- ▶ Longest Zipline is 800 Feet – Oh yeah!
- ▶ 2,157 Total Feet – Almost Half A Mile!
- ▶ Self-Braking Capabilities!
- ▶ 7 Ziplines!
- ▶ 2 Sky Bridges!
- ▶ Climb a 30ft Spiral Staircase!
- ▶ 60 Foot Final Rappel!

SEE
FOREST
FLIGHT
VIDEO



Tree Tops – OUR MOST POPULAR!

Children (10-17)
Adults (18-58)
Seniors (59 or better!)

- ▶ 250 Feet Above The Forest Floor!
- ▶ 40 MPH Top Speed!
- ▶ Longest Zipline is 1500 Feet – Oh heck yeah!
- ▶ 2,907 Total Feet – Almost Two Thirds Of A Mile!
- ▶ Guide Operated Brake – That’s How Extreme It Is!
- ▶ 7 Ziplines!
- ▶ 2 Sky Bridges!
- ▶ Accessible Via An Uphill Walk – 100 Steps!
- ▶ 45 Foot Final Rappel!

SEE
TREE
TOPS
VIDEO



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SONOMA CANOPY TOURS

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SAMPLE SCHEDULE:

Assuming Arrival Time of 9:30am on a weekday

| COURSE NAME | DEPARTURE TIME | APPROXIMATE END TIME | # PER FLIGHT | CUMULATIVE # |
|---------------|----------------|----------------------|--------------|--------------|
| Forest Flight | 10:00am | 12:30pm | 8 | 8 |
| Tree Tops | 10:15am | 12:45pm | 8 | 16 |
| Forest Flight | 10:30am | 1:00pm | 8 | 24 |
| Tree Tops | 10:45am | 1:15pm | 8 | 32 |
| Forest Flight | 11:00am | 1:30pm | 8 | 40 |
| Tree Tops | 11:15am | 1:45pm | 8 | 48 |
| Forest Flight | 11:30am | 2:00pm | 8 | 56 |
| Tree Tops | 11:45am | 2:15pm | 8 | 64 |
| Forest Flight | 12:00pm | 2:30pm | 8 | 72 |

FLIGHT BASICS:

Weight and Health – the maximum weight for adults is 250 pounds. Pregnancy is not allowed. The minimum age is 10 years AND 70 pounds. Anyone who is pregnant or thinks they may be pregnant may not participate. No one under the influence of alcohol or illegal drugs may participate.

Other Health concerns – please review the waiver (a copy is included in this document).

Eight (8) people per flight – because of the size of the platforms, we are unable to increase the group size.

Course Equipment, Training, and Completion – both the Tree Tops and Forest Flight courses require equipment (helmets, gloves, and harnesses). All of the equipment is provided. Successful training for each participant is required before the flight may begin. Each course must be completed in its entirety; the total experience takes approximately 2.5 hours.

Clothing, Shoes, Etc. – please wear comfortable clothing that protects your torso from possible rubbing caused by the seat and chest harnesses. Please no revealing clothing, dresses, or skirts. Remove loose or dangling jewelry and body/facial piercings (ears, nose, etc.) that could get caught in the helmet. Tie back long hair and remove all valuable such as rings, necklaces, bracelets, and person electronics. Closed toe shoes such as tennis shoes that tie at the ankle are required.

Exclusive or Non-Exclusive – Exclusive - if your group ends up with less than 8 people on a flight and you would like to retain an Exclusive Flight (with only members of your group) you must purchase all 8 reservations for that particular flight time(s) at the initial booking. Non-Exclusive - If all 8 reservations are not purchased at the initial booking, Sonoma Canopy Tours reserves the right to place members of the general public on your flight.

Late Arrival Penalty – Sonoma Canopy Tours operates a tight schedule. We ask all guests to arrive 30 minutes prior to their flight. Late arrivals negatively impact not only staff, but other tours following yours. Sonoma Canopy Tours reserves the right to impose a monetary penalty for groups that arrive late based on flight times as confirmed at initial booking.



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Travel to Sonoma Canopy Tours – we encourage limo/bus service – OR if the group is coming in separate cars from a specific location, stay together and follow special directions as provided in the initial booking Confirmation email. Individual GPS and internet-generated maps may take people different routes and there is limited cell service so people in your group may get lost.

Sonoma Canopy Tours has found the best route for limos and buses is the directions provided in the Confirmation email and on the website. Please request that your limo/bus service take that route.

FINANCIAL INFORMATION:

Deposits upon initial booking (50%) - deposits are due by close of business the day following reserving the tours. For Example – if Sonoma Canopy Tours reserves the tours on Monday morning the deposit is due by close of business Tuesday.

Final Numbers and Final Payment – Sonoma Canopy Tours requires confirmation of the number of guests participating and final payment completed 7 days before arrival. This date is firm.

Cancellation Policy – Sonoma Canopy Tours has a seven (7) day cancellation policy. If you need to change the reservation date or time 7 days or more before the reservation date, there is no charge; however, because of the late date and demand of tours your preferred date and time may not be available for booking.

PRE-FLIGHT INFORMATION:

Sample Waiver Attached – available electronically – all participants must complete the waiver.

[Review Electronic Waiver here](#)

Spreadsheet to expedite check in would be appreciated, especially for groups over 16. Please pre-assign people in groups of 8 to flights prior to arrival; this will expedite check-in and waiver processing.

Photography – NO DRONES are allowed at Sonoma Canopy Tours @ Alliance Redwoods Conference Grounds without written approval of the General Manager 14 days before arrival and is based on staff availability. The General Manager may require proof of proper credentials prior to making the decision. If approved, the drone pilot may launch the drone from the ground only (drones not allowed on the platforms) and a Sonoma Canopy Tours staff member must accompany the drone operator at all times (\$50/hour charge). The drone pilot must walk the entire course and obey all staff instruction.

Photography - On the course – cameras are allowed; however, they must be strapped to the harness of the photographer. Given the small platforms, NO tripods are allowed. Unless previously discussed and scheduled each person may go through the course and each segment of the course only once. This means any one person must proceed through the course and not hamper normal operations by requesting to run a segment again to reshoot.

Photography - From the ground – A Sonoma Canopy Tours staff member must accompany the photographer at all times (\$50/hour charge). This must be arranged 14 days before arrival and is based on staff availability. This staff member will be able to help the photographer with shot set ups. The photographer must walk the entire course and obey all staff instruction.

Helmet Cam Rental – Helmet Cams are available for rent. Please reserve them prior to arrival to ensure they are available.



Gratuities – Gratuities are very much appreciated by our staff. The industry standard is between 10 and 20% per person booked. Gratuities may be paid prior to arrival or upon completion of the tours with a credit card, check, or cash.

Observers – Children under 10 years of age and 70 pounds, pregnant women and those who weigh over 250 pounds are unable to participate in Sonoma Canopy Tours' flights; however, that doesn't keep them from enjoying the fun! Once a waiver has been signed, these individuals are allowed to board the company vehicles for the top of the mountain. The Observers can watch training and are able to view the participants at about 1 hour into the flight. Observers must remain on the upper deck and in the approved areas and may not explore beyond the designated area for their safety.

Food & Meeting Rooms – Sonoma Canopy Tours is an activity of Alliance Redwoods Conference Grounds. Alliance Redwoods Conference Grounds may have food and/or meeting rooms available to outside groups, if that is of interest, please notify Sonoma Canopy Tours contact person at groups@sonomacanopytours.com.

Other Activities – similar to food & meeting rooms, other activities may be available to outside groups. Please see Appendix 3.



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